

# BOOKING POLICY

## DEPOSIT:

All bookings on Saturday, Sunday and public holidays require a non-transferable/non-refundable deposit to be paid, which is discounted from the final bill. Deposit amount is dependent on the guest numbers you book for. For groups of 8 or more, a deposit is also required on weekdays.

- Deposits must be paid in full at the time of booking – Payable with Visa or MasterCard
- Reservations can be made Monday – Friday between 9am-5pm on (03) 9730 2500 or online via our website ([www.zonzo.com.au/bookings/](http://www.zonzo.com.au/bookings/))



## WEEKEND SITTING TIMES (SUBJECT TO CHANGE):

Sitting times apply to all bookings on the weekend. These vary from week to week, please enquire for availability.

## GROUPS OF 7 OR LESS:

All groups of 7 or less are welcome to order directly from the Menu.

## GROUPS OF 8 OR MORE:

Groups of 8 or more adults are required to have our set \$50 per person Sharing Menu. This includes: antipasto and salad, followed by wood-fired pizzas which are served until everyone is satisfied.

Additional Menu items can be added on top of the Sharing Menu, please enquire for a full list.

- All food is served into the middle of the table for everyone to share and enjoy.
- Final guest numbers are due a minimum of one week prior to the booking. If your group is 30 guests or more, final numbers are to be given a minimum of two weeks prior.
- Final numbers given will be charged on the day.

*Please note, as of **Saturday 31<sup>st</sup> March 2018** our set Sharing Menu is changing to \$60 per person. This includes: antipasto, arancini, a limited number of pizzas, followed by roast lamb accompanied by vegetables and salad. This Menu will apply to all groups of 6 or more.*

## CHILDREN:

Children 12 years and under can order from the Kids Menu. Children 12 years and under wanting to order off the Sharing Menu are charged at half the price of an adult (\$30 per child).

- Highchairs available upon request (limited availability)
- Children must be actively supervised at all times.

## DIETARY REQUIREMENTS:

Please specify all dietary requirements at the time of booking. These are to be confirmed upon the giving of final numbers also.

We are able to accommodate all dietary requirements including: gluten free, lactose/fructose free, vegetarian, vegan and allergies.

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## OUTSIDE BOOKINGS:

Outside tables are available to book. These are subject to the weather as they are not undercover and umbrellas only provide partial shade.

If you are booked outside and the weather is not suitable (e/g extremely hot or raining) management will make an executive decision to either move the booking to an undercover dining area or cancel it. In the event of cancellation at management discretion, a full refund of the deposit will be given.

- Please note, if your table is booked outside this is where it will remain.

## CAKE FEE:

There is a charge of \$15 (per cake) if you would like to bring a cake to our venue.

We will store the cake, put candles on and light them (if provided), bring the cake to your table, supply plates, cutlery and knife.

Due to time constraints Zonzo does not provide a cake cutting service. This will need to be done by you.

## ALL BOOKINGS:

- We are unable to split bills.
- Tables cannot be held without a deposit. Deposit must be paid at the time of booking.
- Strict property closure times may apply. Please enquire as to what these are.
- Exit times as stated on your booking confirmation email must be adhered to by all patrons.
- Bookings of a certain size will be placed on a communal table. *We can note your table preference however specific tables within the Restaurant cannot be guaranteed.*
- All bookings are taken for inside the Zonzo Restaurant unless specified otherwise.
- Bookings arriving any later than 30 minutes from scheduled start time will have their table and deposit forfeited.
- Zonzo Estate does not permit any pets on the premises.
- No confetti or confetti filled balloons are permitted on the premises.
- Zonzo Estate is a family friendly venue, therefore no adult/inappropriate decorations or games are permitted on the premises. Any group in violation of this will have their deposit forfeited and be asked to leave immediately.
- Any patrons that are in violation of RSA, or behaving in appropriately/disturbing other guests or staff will be asked to leave the premises immediately.



ZONZO