

BOOKING TERMS & CONDITIONS

Below is a list of terms and conditions specific to bookings made for the restaurant only. For our list of terms and conditions specific to Weddings, please see our [Wedding page for our wedding terms and conditions](#) (under Packages); for further information please contact us

DEPOSIT

All bookings on Saturday, Sunday and public holidays require a non-transferable/non-refundable deposit to be paid, which is deducted from the final bill. Deposit amount is dependent on the guest numbers you book for. For groups of 10 or more a deposit is also required on weekdays.

- Deposits must be paid at the time of booking payable by VISA or MasterCard only.
- Reservations can be made Monday to Friday between 9am - 5pm on (03) 9730 2500 or online via our website (www.zonzo.com.au/bookings/)
- All deposits are non-transferable/non-refundable once booked, and are discounted from the final bill on the day you dine.

SITTING TIMES

Sitting times apply to all bookings on the weekend and peak times. These vary from week to week. Please enquire for availability.

CONDITIONS

Groups of 7 or less are welcome to order directly from the Menu.

Please note, a limited Menu will apply on public holidays and peak times (December-January.)

Groups of 8 adults or more are required to have our set \$50 per person Zonzo Festa Menu. This includes antipasto, a round of wood-fired pizzas from our Menu (equates to half a pizza per person), followed by slow roasted lamb accompanied by vegetables and salad.

DETAILS

- All food will arrive at the table when ready, and is placed into the middle of the table for everyone to share and enjoy.
- Final guest numbers are due minimum one week prior to the booking. If your groups is 30 guests or more final numbers are due a minimum two weeks prior.
- Final numbers given will be charged on the day.
- Children 12 and under, order from the Kids Menu. High chairs upon request (limited availability)
- Children must be actively supervised at all times.

**Subject to change*

DIETARY REQUIREMENTS

Please specify at the time of booking, as we are able to accommodate these. E.g. gluten free, lactose/fructose free, allergies, vegetarian, vegan etc.

CAKE FEE

The charge is \$15 if you would like to bring a cake to our venue. We will store the cake, put candles on and light them (if provided), bring the cake to your table, supply plates, cutlery and knife. Due to time constraints Zonzo does not provide a cake cutting service this will need to be done by you.

ALL BOOKINGS

Online bookings available 24/7 for reservations 2 months in advance. Phone bookings are available Monday through Friday between 9am and 5pm on +61 (03) 9730 2500. We recommend booking as soon as possible to avoid disappointment.

Please note:

- We are unable to split bills.
- Tables cannot be held without a deposit. Deposit must be paid at time of booking.
- Bookings of a certain size will be allocated on communal tables.
- Strict property closure times may apply. Please enquire as to what these are.
- No pets are permitted on the premises at any time.
- Zonzo Estate is a family friendly venue, therefore no adult/inappropriate decorations or games are permitted on the premises. Any group in violation of this will have their deposit forfeited and be asked to leave the premises immediately. No confetti or confetti filled balloons are permitted on the premises.
- Bookings arriving any later than 30 mins from scheduled start time will have their table and deposit forfeited.
- Any patrons that are in violation of RSA, or behaving inappropriately/disturbing other guests or staff will be asked to leave the premises immediately.